

27th May 2018

Dear Mr Patrick Stannah

Thank you so much for your letter of the 15th May under ref/ [REDACTED]

Although I have completed your feedback card and sent it on, I would like to say a very big thank you to all the staff that have been involved in fitting our stairlift. It is a magnificent piece of electrical engineering. Everything about your service has been first class, especially from the surveyor that came first and the two workmen who fitted the stairlift in only half a day.

Over the past few months it has been difficult for my husband and myself to get upstairs and now it is such a relief to be able to get onto the chair with such a smooth ride and especially when transporting washing etc. upstairs too.

Thank you all of you once again.

Yours sincerely
[REDACTED]